

Quail Canyon Labs

Puppy Guarantee

Guarantee:

We take pride in the fact that our relationship with you does not end when you take home a puppy from us. As conscientious breeders, we would like to believe nothing could ever go wrong with our puppies. However, certain things are never in our control. A puppy's health is dependent on a lot of factors like genetics, exercise, food & nourishment and overall care. If something does go wrong, we always strive to help. While we may not be able to guarantee that your puppy will never have a health problem, we guarantee that we will do our best to ensure your new family member is a healthy one! We ensure our puppies are up-to-date with vaccinations and have been de-wormed. Seller guarantees that the puppy is free from life threatening diseases and disabilities for 48 hours after delivery to buyer. Should life threatening disease or disabilities be discovered by the buyer within 48 hours of receipt of puppy, and attested to in writing by a licensed veterinarian, seller will provide buyer with replacement puppy.

We do not believe your puppy is replaceable but we do believe that sometimes the pain can be lessened in the company of another furry friend. In the unlikely event of the death of your puppy within one year from its birth, due to heritable disease, a credit of the original value will be applied towards a replacement puppy. The cause of death needs to be certified, with written test results, from a licensed veterinarian. Puppy has to be verified with the below microchip number, by veterinarian, and recorded on document. This guarantee is for a replacement puppy of equal value, no money refunds will be made. Transportation and veterinarian fees are the sole responsibility of the buyer.

What we need from you:

Nothing delights us more than knowing we were able to bring a healthy, happy puppy to you. We do seek out your help to ensure your puppy remains healthy. Here are a few measures that will help:

- *Your puppy will come with up-to-date, age-appropriate vaccinations. Continue to vaccinate your puppy at 9 weeks, 12 weeks, and 16 weeks. This is crucial to the healthcare and maintenance of your puppy.*
- *While we de-worm and vaccinate your pup till the departure date, we'd like you to continue proper de-worming and conducting regular exams up to 16 weeks of age or more (or as recommended by the veterinarian). Keep record of any examination performed by a licensed veterinarian.*
- *We cannot guarantee the conformation, size, weight, color, markings or breeding ability of your new puppy. Although we breed for good temperament, new owners are responsible for proper training and socialization, which is important for puppy's disposition*

Exceptions to our Guarantee:

- *No replacements will be given for hip or elbow dysplasia..*
- *No replacements will be given for allergies.*
- *Failure to provide your puppy with timely vaccinations or regular veterinary care will void this guarantee.*
- *This guarantee does not cover any veterinarian costs.*
- *This guarantee does not cover any costs associated with spaying or neutering, including undescended testes.*